

UPDATED FAQ for the consumers or any other stakeholders related to the colour and format of the IMIC

1. Identification and presentation of the International Motor Insurance Certificate (IMIC) or the so-called “Green Card”

1.1. Is a visiting motorist allowed to present an IMIC in a PDF or any other electronic format?

Based on the decision taken during the 2023 General Assembly, as of 1 January 2025 the visiting motorist may present the IMIC:

- in paper format, or
- electronic form (PDF) independent of the software, hardware or operating system that it is displayed on.

1.2. Are visiting motorists allowed to present an IMIC in a PDF? If yes, what are the conditions?

Visiting motorists are allowed to present an IMIC in a PDF if they come from countries that issue IMICs in black on white and disseminate it to the policyholders in PDF.

Visiting motorists from the remaining countries that do not allow this possibility must present the IMIC on paper in black on green.

1.3. What is the ground colour accepted for an IMIC presented in a PDF on an electronic device?

IMICs can be presented in a PDF on an electronic device **only on black on white ground colour** as long as the PDF use is allowed by the relevant National Bureau under the authority of which the IMIC is issued.

If a country does not allow the issuance of IMICs on black on white, the IMICs can only be presented in paper format on green ground colour.

1.4. Will an IMIC printed black on white be accepted by all competent control authorities (e.g. police, border etc.)?

Yes, insurance markets wishing to keep the issuing of the IMICs on green ground-colour are not hindered in doing so. However, the countries of the markets wishing to keep their green coloured IMICs, should accept the printed black on white IMICs from visiting motorists.

1.5. Will an IMIC presented on PDF be accepted by all competent authorities (e.g. police, border etc.)?

Yes. Insurance markets wishing to keep the issuing of the IMICs on paper are not hindered in doing so. However, the countries of the markets wishing to keep their IMICs on paper format, must accept the black on white IMICs presented on PDF from visiting motorists.

1.6. Can a visiting motorist cross the border or continue in using the vehicle in road traffic inside the country:

a) With an IMIC printed on paper of other colour than green or white?

No.

b) With an IMIC presented in PDF on other colour than black on white?

No.

c) With an IMIC printed on the backside of another document or compiled with such document if it is on a PDF (e.g. VAT invoice, laundry receipt, etc.)?

No.

d) With an IMIC printed or shown on a PDF not in vertical or horizontal but oblique position?

No, if the form of the IMIC would not remain square and complete.

e) With an IMIC printed on defective printer (leaking cartridge, stains and/or streaks, part of content illegible)?

No, if the IMIC would not be readable in its full scope.

f) With a photo of a printed IMIC taken with a personal mobile, tablet etc?

No, the IMIC must be presented on PDF as disseminated by the National Bureau or the insurer.

Photos taken of the original PDF with another device and presented on the latter shall not be accepted.

2. Printing of the IMIC

2.1. Are there any minimum standards as to the size and content of the printout?

The acceptable size of the paper is: maximum A4, minimum A6 and blanc on both sides.

2.2. Rules for the rear side of the IMIC / What should be displayed on the rear side of the IMIC?

Depending on the decision of the National Bureau / its member insurer(s), a policyholder can receive an IMIC, which can consist:

- a. Of both parts: the front page and its rear side, the latter displaying the note to the insured and the list of names of the Bureaux (with or without their contact details); or
- b. of only the front page without any rear side.

Should the second option be applicable (2.2.b), the rear side of the IMIC must remain blanc, thus, neither information from the Bureau or Insurer, nor any other text (such as excerpts of documents, books, receipts, invoices etc.) can appear on the rear side of the IMIC.

2.3. Quality of the print for an IMIC to be printed from PDF

2.3.1. Any IMIC distributed in PDF must be printed in the same colour as in the PDF version.

2.3.2. The colour of the text displayed on the IMIC must be black.

2.3.3. The information on the document must be clear and readable.

2.3.4. Any IMIC cannot be printed on a defective printer (e.g. leaking cartridge, stains and/or streaks, part of the content illegible).

2.3.5. The IMIC must be printed in a vertical or horizontal position.

3. Electronic format of the IMIC to be shown on a electronic device

Electronic IMICs shall only be presented in PDF. Formats such as Photographic Experts Group (JPG or JPEG) shall not be accepted.

Electronic IMICs can be presented in PDF on any software, hardware or operating system.

4. Who to contact in case of an issue encountered by a visiting motorist in the visited country in relation to the colour of the IMIC?

The visiting motorist who is facing certain issues related to the colour of the IMIC should contact the National Bureau under the authority of which the IMIC was issued or the National Bureau of the visited country. The contact details of all National Bureaux is available [here](#):